

PRESS RELEASE

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Bradley International Airport Partners with GoodMaps to Enhance Accessibility for Passengers

Windsor Locks, CONN – May 15, 2025 – The Connecticut Airport Authority (CAA) is pleased to announce on this Global Accessibility Awareness Day that Bradley International Airport (BDL) is the first airport in Connecticut to launch GoodMaps, an indoor navigation and digital mapping app that’s designed to make the travel experience easier for passengers with certain disabilities.

GoodMaps wayfinding allows for greater accessibility in the airport environment and is designed for passengers who are blind, deaf, neurodiverse or non-English speaking. It can also be used by first-time fliers or those unfamiliar with the airport setting. Using the app, passengers will be able to navigate their way through BDL by following precise indoor navigation. This technology will help users maneuver through the terminal space more confidently, while helping to minimize any anxiety or unknowns related to the travel experience.

“We are proud of the partnership between Bradley International Airport and GoodMaps,” said Michael W. Shea, Executive Director of the Connecticut Airport Authority. “Together we are helping to ensure that everyone who comes through Bradley International has a seamless travel experience.”

The GoodMaps platform uses advanced mapping technology to create a highly detailed three-dimensional layout of BDL’s terminal. GoodMaps then provides step-by-step and turn-by-turn directions to airline ticket counters, TSA security checkpoints, gates, restrooms, baggage claim, dining, shopping, and more.

The GoodMaps app offers these key accessibility features:

- Audio and visual guidance tailored to passengers who are blind, low vision, deaf, or hard-of-hearing
- Step-free routing to all amenities and services for passengers with limited mobility
- Multilingual support for international passengers in more than 18 languages
- Real-time updates that reflect any airport changes

Passengers can download GoodMaps for free on IOS or Android.

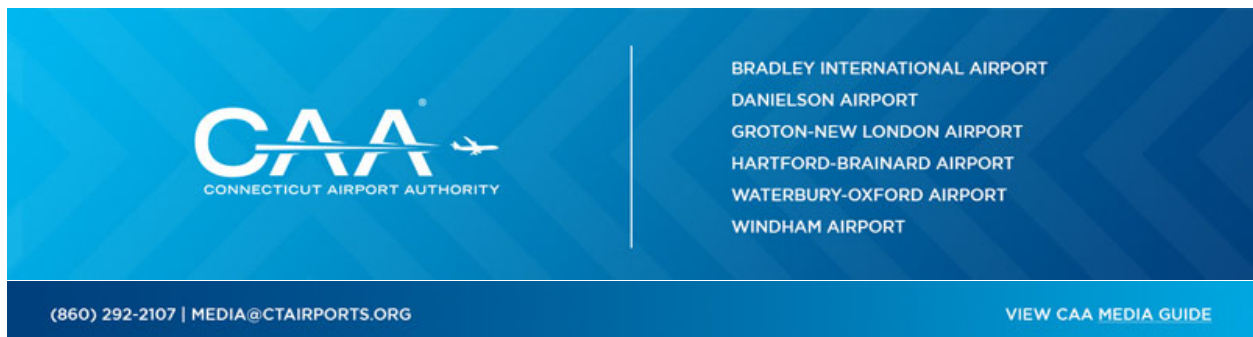
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About Bradley International Airport

Bradley International Airport (BDL) is the largest airport in Connecticut and the second largest in New England, serving more than 6.7 million passengers in 2024. Recognized nationally by leading travel publications for its ease of travel, BDL currently offers nonstop flights to more than 45 destinations on 12 different airlines across the U.S., Caribbean, Bermuda, and Ireland. BDL also offers a range of services for the inclusivity of all travelers and boasts award-winning concessions. BDL is operated by the Connecticut Airport Authority, and its operations are entirely self-funded. The airport contributes nearly \$3.6 billion to the regional economy. For more information, visit www.bradleyairport.com.

About The Connecticut Airport Authority

The CAA was established in 2011 to develop, improve, and operate Bradley International Airport and the state's five general aviation airports (Danielson, Groton-New London, Hartford-Brainard, Waterbury-Oxford, and Windham). The CAA Board consists of 11 members with a broad spectrum of experience in aviation-related and other industries, as well as government. The goal of the CAA is to make Connecticut's airports more attractive to new airlines, bring in new routes, and support Connecticut's overall economic development and growth strategy. For more info, visit www.ctairports.org



The image is a blue banner for the Connecticut Airport Authority (CAA). On the left is the CAA logo, which consists of the letters 'CAA' in a large, white, sans-serif font, with a small white airplane icon to the right. Below the logo, the text 'CONNECTICUT AIRPORT AUTHORITY' is written in a smaller, white, sans-serif font. To the right of the logo, a vertical white line separates it from a list of airports. The list includes: BRADLEY INTERNATIONAL AIRPORT, DANIELSON AIRPORT, GROTON-NEW LONDON AIRPORT, HARTFORD-BRAINARD AIRPORT, WATERBURY-OXFORD AIRPORT, and WINDHAM AIRPORT. At the bottom of the banner, there is a dark blue bar with white text. On the left, it says '(860) 292-2107 | MEDIA@CTAIRPORTS.ORG'. On the right, it says 'VIEW CAA MEDIA GUIDE'.

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CONNECTICUT AIRPORT AUTHORITY

BRADLEY INTERNATIONAL AIRPORT
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