



PRESS RELEASE

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Bradley International Airport Expands Efforts to Keep Passengers, Visitors and Employee Community Safe

Windsor Locks, CT – June 16, 2020 | As state leaders move forward with plans to reopen the Connecticut economy, Bradley International Airport has also been getting ready to welcome the gradual return of passengers with the rollout of a comprehensive “BDL Cares” readiness and safety program.

“Our number one priority is always the well-being of our passengers and the entire Bradley International Airport community,” said Kevin A. Dillon, A.A.E., Executive Director of the Connecticut Airport Authority. “With that in mind, at the onset of the COVID-19 pandemic, we implemented additional cleaning and sanitization protocols to prevent the spread of germs at Bradley International Airport. Now that we are starting to anticipate the gradual return of passengers, we are taking it a step further with the implementation of this comprehensive program to include additional cleaning, physical distancing procedures, and other measures intended to keep everyone safe. While our passengers will find a different type of journey through the airport, they will still be welcomed back to the same caring Bradley experience they know and they can be confident that we are doing everything we can to ensure everyone’s safety.”

As part of the new “BDLCares” readiness and safety program, passengers who are considering traveling in the near future can expect to see the following changes to facilities and operations:

- **Face Coverings** – All passengers, visitors and employees are required to wear face coverings while at Bradley International Airport in accordance with CDC age and medical guidelines. For more information about CDC guidelines, please click [here](#).
- **Additional Cleaning** – The airport has increased the frequency of cleaning and sanitization efforts in all high-traffic and high-touchpoint areas.
- **Addition of Hand Sanitizer Stations** – Hand sanitizer stations have been placed throughout the terminal to make them readily accessible for passengers.

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- Introduction of “Physical Distancing” Signage – To remind everyone to keep a safe physical distance from other individuals, the airport has installed floor markings and other graphics throughout the terminal.
- Plexiglass Shields – As a further precaution, plastic shields are being installed at high passenger interaction points throughout the terminal.
- New Measures at our Restaurants & Shops – Our sit-down restaurants are preparing to reopen gradually with modified seating and added cleaning protocols. Take-out options continue to be available with new physical distancing and protective measures in place.
- New Overhead Announcements – A new message has been added to remind passengers to maintain a safe physical distance.
- New Airline Procedures – Our airline partners have also been adjusting their operations. They are now requiring face coverings to be worn and they have also implemented added cleaning protocols at their ticket counters, gate areas and onboard the aircraft.
- Updates to TSA Procedures – The TSA is allowing a liquid hand sanitizer container up to 12 ounces per passenger in carry-on bags until further notice. Passengers can expect that these containers will need to be screened separately. The TSA is also allowing passengers to wear face coverings during the screening process, however, passengers are advised that they may need to briefly remove the face covering for identification purposes.
- Dedicated Digital Signage – Messaging on our digital monitors has been adjusted to feature safe traveling tips.

As everyone’s safety is a shared responsibility, passengers are also encouraged to do their part to keep themselves and the airport community safe. Specifically, passengers are encouraged to:

- Follow CDC guidelines for best practices to stay healthy when traveling. For more info, click [here](#).
- Bring a face covering.
- Contact their airline to confirm the status of their flight and any potential changes before coming to the airport.
- When possible, use the mobile boarding pass option for their travels.
- Consider bringing hand sanitizer while traveling.
- Consider having family and friends wait in our free cell phone parking lot and meet at the curb once ready to be picked-up, instead of going inside the terminal.

For the latest information about Bradley International Airport’s response to COVID-19, passengers can visit www.BDLCares.com.

About Bradley International Airport

Bradley International Airport (BDL) is the second-largest airport in New England. We want our passengers to “Love the Journey” at Bradley International Airport, and we proudly offer nonstop access to many popular destinations. Recent terminal enhancements and new amenities have enhanced the travel experience, and Condé Nast Traveler has recognized BDL within the top five best U.S. airports for three consecutive years. Bradley International Airport is operated by the Connecticut Airport Authority, and its operations are entirely self-funded. The airport contributes nearly \$2.6 billion to the regional economy. For more info, visit www.flybdl.org.

About The Connecticut Airport Authority

The Connecticut Airport Authority was established in July 2011 to develop, improve and operate Bradley International Airport and the state’s five general aviation airports (Danielson, Groton-New London, Hartford-Brainard, Waterbury-Oxford, and Windham airports). The board consists of 11 members with a broad spectrum of experience in aviation-related and other industries as well as government. The goal of the CAA is to make the CAA’s airports more attractive to new routes, new commerce, and new companies who may be considering making Connecticut their home.

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